Established in 1978, Rural Community Assistance Corporation (RCAC) is a private nonprofit that provides environmental infrastructure assistance and training in 15 Western states: Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming, plus the Western Pacific and the U.S. Virgin Islands.

RCAC is an active member of the national network, Rural Community Assistance Partnership, Inc. (RCAP). RCAC is the Western RCAP.

RCAC provides five core services for clients planning, financing, constructing, managing and operating drinking water, wastewater and municipal solid waste systems. The five core services are:

- Access to resources
- Technical assistance
- Capacity building
- Training
- Advocacy

RCAC also produces training materials and publications, and plans conferences and other training events.

Access to Resources
- Project financial packaging
- Grant & loan application assistance
- Marketing plan assistance
- RCAC loan fund financing
- Fundraising assistance
- Peer-to-peer exchanges

Customized Technical Assistance
- Asset management strategies
- By-laws/Articles of Incorporation development
- Environmental regulatory requirements
- Capital improvement planning
- Compliance monitoring
- Construction oversight & project management
- Emergency response planning
- Energy audits for utilities
- Evaluating & establishing connection fees
- Hiring consultants, engineers & contractors
- Maintenance & billing assistance
- Municipal solid waste management
- On-site and Underground Injection Control (UIC)
  wastewater disposal system
- On-site wastewater operations
- Operation & maintenance manuals
- Personnel & management
- Project financial analysis
- Recordkeeping & reporting requirements
- Report preparation assistance
- Responding to compliance notices
- Restructuring & consolidation evaluation
- Setting & reviewing rates
- Short- & long-range budgeting
- Source water & wellhead protection
- Troubleshooting & repair
- Video training & operations manuals
- Zoning & regulatory issues

Capacity Building
- Meeting management
- Planning for operational changes
- Strategic planning
- Technical, managerial & financial (TMF) capacity assessment

Training Workshops
- Activated sludge process control
- Construction management
- Customer service
- Developing policies & procedures
- Emergency & safety procedures
- Energy use
- Ethics & conflict of interest
- Fiscal systems & financial management
- Operations & maintenance
- Recordkeeping & reporting
- Operator training
- Regulations
- System operations
- Utility operations management
- Wastewater treatment certification, math & review
- Water distribution & treatment certification, math & review
- Water quality monitoring requirements
- Water distribution
- Water treatment
- Water use efficiency
- Wells & pumps operation & maintenance

Advocacy
- Public meeting planning
- Regulatory agency liaison

RCAC GSA Contact Information
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RCAC has offices throughout the West — visit www.rcac.org for the location nearest you

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